

HIV Navigation Services (309)

Division of HIV/STD/HCV Prevention | Updated: 12.5.2018

HIV Navigation Services (HNS): Is a process to help a person (living with HIV or engaging in high risk behaviors) obtain timely, essential and appropriate medical, prevention, and support services to optimize their health and prevent HIV transmission and acquisition. The goal of HNS is to actively engage the client in a comprehensive assessment process to identify barriers and/or unmet needs and develop an action plan to eliminate or reduce these barriers. HNS is accomplished through ongoing and active methods of client engagement (action plan implementation) including but not limited to transportation/escort to appointments, assistance with health insurance forms, addressing food insecurity, etc. HNS is not a one-time encounter with a client. HNS is intended to support positive change and ultimately foster a client’s self-sufficiency in navigating HIV health and prevention services through the completion of action plan goals.

